

Communicating With Insight

Course Description – 6-hour version

In a recent survey of 1000 human resource professionals, the ability to communicate and deal effectively with other people was rated as the number one skill looked for in the hiring process. It was rated above technical skills, work experience and other educational backgrounds.

This workshop is a powerful training event that is guaranteed to improve personal and work communications. The skill of understanding people will increase business and personal communications, improve interpersonal relationships and create an appreciation of the diversity of individual types. Each participant will learn how to work with people of different styles to insure positive outcomes.

The workshop includes a personal profile assessment and other exercises designed to insure a higher level of communication skills. An enjoyable training event, this workshop can be modified to cover team building as well as a number of other aspects of interpersonal relationships.

Course Objectives

In this training program, participants will:

- Discover their behavioral style
- Identify their communication profile
- Develop personal strategies for dealing with others
- Understand and appreciate differences in people
- Learn to adapt to various styles of people and communications
- Learn to become more proficient in their communication skills
- Increase their listening skills and listening techniques



This workshop is also available in a six-hour format and is designed for all levels of participants..